

Transcript: Pearl

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hi, good morning. This call is for Mr. Romero. My name is Pearl Collier from Benefits in a Card, calling on behalf of your staffing agency, BTSF. We are processing healthcare enrollment forms, and on your form, you chose a plan but then you also chose "No coverage, I choose not to participate." So we're just calling to confirm whether you needed coverage or not. At the moment, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hi, good morning. This call is for Mr. Romero. My name is Pearl Collier from Benefits in a Card, calling on behalf of your staffing agency, BTSF. We are processing healthcare enrollment forms, and on your form, you chose a plan but then you also chose "No coverage, I choose not to participate." So we're just calling to confirm whether you needed coverage or not. At the moment, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.