

Transcript: Pearl

Rojas-4637226224500736-6002842885865472

Full Transcript

Hi. Good afternoon. Thank you for calling Benefits in a Card. And my name is Pearl ... social speaking with. Hello? Hello? Someone just called me. My name is Richard Porter. Do you work for a staff at ESE? Uh, yes, ma'am. SST. SST? Yes, ma'am. And the last four digits of your social? 1091. Okay. We're the healthcare administrators for Superior Skilled Trades. Um, they offer healthcare benefits to their employees, dental, vision, um, medical, stuff like that. The price depends on how many plans you choose and who you choose to cover, and it's something that they deduct from your check every week. Um, right now your company is in open enrollment until the 30th of May, so you can make any changes, enrollment event lesions you need. Okay. At the moment I don't have no change. I'm sorry, what was that? I said at the moment, uh, I, I mean, I'm probably gonna get signed on with the company, so do I still need to, um, do I still need to fill this out or just wait? No, sir. You can wait until you get hired on and then go through them. Oh, okay. There's no problem then. Thank you. Okay. No problem. You have a great day. Is, is that what you guys called for? Um, most likely. I can get into your acc- your account and see, but I believe that was, that was the text messages we're, that were sent out today with the open enrollment ones. Okay, then. Thank you. No problem. Have a good day. You too.

Conversation Format

Speaker speaker_0: Hi. Good afternoon. Thank you for calling Benefits in a Card. And my name is Pearl ... social speaking with.

Speaker speaker_1: Hello?

Speaker speaker_0: Hello?

Speaker speaker_1: Someone just called me. My name is Richard Porter.

Speaker speaker_0: Do you work for a staff at ESE?

Speaker speaker_1: Uh, yes, ma'am. SST.

Speaker speaker_0: SST?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: And the last four digits of your social?

Speaker speaker_1: 1091.

Speaker speaker_0: Okay. We're the healthcare administrators for Superior Skilled Trades. Um, they offer healthcare benefits to their employees, dental, vision, um, medical, stuff like that. The price depends on how many plans you choose and who you choose to cover, and it's something that they deduct from your check every week. Um, right now your company is in open enrollment until the 30th of May, so you can make any changes, enrollment event lesions you need.

Speaker speaker_1: Okay. At the moment I don't have no change.

Speaker speaker_0: I'm sorry, what was that?

Speaker speaker_1: I said at the moment, uh, I, I mean, I'm probably gonna get signed on with the company, so do I still need to, um, do I still need to fill this out or just wait?

Speaker speaker_0: No, sir. You can wait until you get hired on and then go through them.

Speaker speaker_1: Oh, okay. There's no problem then. Thank you.

Speaker speaker_0: Okay. No problem. You have a great day.

Speaker speaker_1: Is, is that what you guys called for?

Speaker speaker_0: Um, most likely. I can get into your acc- your account and see, but I believe that was, that was the text messages we're, that were sent out today with the open enrollment ones.

Speaker speaker_1: Okay, then. Thank you.

Speaker speaker_0: No problem. Have a good day.

Speaker speaker_1: You too.