

Transcript: Pearl

Rojas-4631571700695040-5301736117420032

Full Transcript

Thank you for calling card. My name is Pearl. Who the hell am I speaking with? Huh? Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with? Uh, this is Jack. And how can I assist you? Um, I got a call from you guys. I was wondering what that was about. Okay. Do you work for a staffing agency? Uh, I work for Focus, is what I do. I'm through Focus right now. Okay. Um, and did you recently start with them? Uh, no. I started with them this past October. Okay. So right now Focus is in company open enrollment, um, for healthcare benefits. They offer things like dental, medical, vision, short-term disability, stuff like that. The price depends on how many plans you choose and who you choose to cover and it's something that they deduct from your check every week. Hmm. No, thank you. I don't need all that. All right. Um, Focus does not have opening... um, doesn't have auto enrollment, so you're good. You can... Um, you don't have to do anything. Thank you so much for calling. Wait. You have a great day. Go ahead.

Conversation Format

Speaker speaker_0: Thank you for calling card. My name is Pearl. Who the hell am I speaking with?

Speaker speaker_1: Huh?

Speaker speaker_0: Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with?

Speaker speaker_1: Uh, this is Jack.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Um, I got a call from you guys. I was wondering what that was about.

Speaker speaker_0: Okay. Do you work for a staffing agency?

Speaker speaker_1: Uh, I work for Focus, is what I do. I'm through Focus right now.

Speaker speaker_0: Okay. Um, and did you recently start with them?

Speaker speaker_1: Uh, no. I started with them this past October.

Speaker speaker_0: Okay. So right now Focus is in company open enrollment, um, for healthcare benefits. They offer things like dental, medical, vision, short-term disability, stuff

like that. The price depends on how many plans you choose and who you choose to cover and it's something that they deduct from your check every week.

Speaker speaker_1: Hmm. No, thank you. I don't need all that.

Speaker speaker_0: All right. Um, Focus does not have opening... um, doesn't have auto enrollment, so you're good. You can... Um, you don't have to do anything. Thank you so much for calling.

Speaker speaker_1: Wait.

Speaker speaker_0: You have a great day. Go ahead.