Transcript: Pearl

Rojas-4621380561190912-5399274820517888

Full Transcript

Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who does the pleasure of speaking with? My name is Montaveus Trail. How are you doing? I'm good. And yourself? Yeah, I'm trying to, uh, apply for this card. Okay, what's the name of the staff agency you work for? Search. Search. And the last four digits of your Social? Eight, zero, six, six. All righty. Now what's your name, I'm sorry? Monte- Montaveus Trail. Montaveus. All righty. And if you can verify your address and date of birth for me. You said, um, my address? Yes, address and date of birth. Right. Birthday is July 17th, 1985. The address is, um, hang on... um... Hang with the address I'm at right now. Mm, mm, mm, mm, hold on one moment. I'm on, I'm in Jonesboro, Georgia, apartment 29D. Okay, the rest of the address? 29... Or if you can provide me with your full Social, I can verify it yourself that way.

Conversation Format

Speaker speaker_0: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who does the pleasure of speaking with?

Speaker speaker_1: My name is Montaveus Trail. How are you doing?

Speaker speaker_0: I'm good. And yourself?

Speaker speaker_1: Yeah, I'm trying to, uh, apply for this card.

Speaker speaker_0: Okay, what's the name of the staff agency you work for?

Speaker speaker_1: Search.

Speaker speaker_0: Search. And the last four digits of your Social?

Speaker speaker_1: Eight, zero, six, six.

Speaker speaker_0: All righty. Now what's your name, I'm sorry?

Speaker speaker_1: Monte- Montaveus Trail.

Speaker speaker_0: Montaveus. All righty. And if you can verify your address and date of birth for me.

Speaker speaker_1: You said, um, my address?

Speaker speaker_0: Yes, address and date of birth.

Speaker speaker_1: Right. Birthday is July 17th, 1985. The address is, um, hang on... um... Hang with the address I'm at right now. Mm, mm, mm, hold on one moment. I'm on, I'm in Jonesboro, Georgia, apartment 29D.

Speaker speaker_0: Okay, the rest of the address?

Speaker speaker_1: 29...

Speaker speaker_0: Or if you can provide me with your full Social, I can verify it yourself that way.