Transcript: Pearl

Rojas-4590240089554944-4779994160611328

Full Transcript

Good afternoon. Thank you for calling Benefits and a Card, and my name is Pearl. Could I know who I was speaking with? Uh, it's, uh, Connor Regan calling. Uh, I'd gotten a text a while ago, I just hadn't called yet, about, um, opting out of, like, benefits. Okay. Do you work for, uh... So you work for a staffing agency? Yes, for, uh, Crown Staffing in Villa Park. Okay. So did you want to go ahead and opt out today? Uh, yeah. I, I don't need, like, any benefits at all. Okay. What are the last four digits of your social? 7726. And if you can verify your address and date of birth? Uh, 26W550 Noel Court in Winfield, 60190. And then our date of birth is 01/22/2002. All righty. And I have your phone number at 630-815-8683. Yes. Yep. Yeah. All righty. And you said were opting out today, correct? Yes. Thank you. All righty. Well, I'm glad you opted out. Is there anything else I can assist you with? No, that's all. Thanks. Thank you so much for calling. You have a great day. You too.

Conversation Format

Speaker speaker_0: Good afternoon. Thank you for calling Benefits and a Card, and my name is Pearl. Could I know who I was speaking with?

Speaker speaker_1: Uh, it's, uh, Connor Regan calling. Uh, I'd gotten a text a while ago, I just hadn't called yet, about, um, opting out of, like, benefits.

Speaker speaker_0: Okay. Do you work for, uh... So you work for a staffing agency?

Speaker speaker_1: Yes, for, uh, Crown Staffing in Villa Park.

Speaker speaker_0: Okay. So did you want to go ahead and opt out today?

Speaker speaker_1: Uh, yeah. I, I don't need, like, any benefits at all.

Speaker speaker_0: Okay. What are the last four digits of your social?

Speaker speaker_1: 7726.

Speaker speaker_0: And if you can verify your address and date of birth?

Speaker speaker_1: Uh, 26W550 Noel Court in Winfield, 60190. And then our date of birth is 01/22/2002.

Speaker speaker_0: All righty. And I have your phone number at 630-815-8683.

Speaker speaker_1: Yes. Yep. Yeah.

Speaker speaker_0: All righty. And you said were opting out today, correct?

Speaker speaker_1: Yes. Thank you.

Speaker speaker_0: All righty. Well, I'm glad you opted out. Is there anything else I can assist you with?

Speaker speaker_1: No, that's all. Thanks.

Speaker speaker_0: Thank you so much for calling. You have a great day.

Speaker speaker_1: You too.