**Transcript: Pearl** 

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## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Good morning. Thank you for calling Benefits at a Cost. My name is Pearl and I'm the one who's speaking with- Amanda Biscoe? Hello? Hi, how can I assist you? Amanda Biscoe? Yes, and how can I assist you? Yes. I'm calling, um, to find out about your temp agency. So we're not an actual staffing agency. We do the healthcare benefits for staffing agencies. Okay. Is there any way I could get some type of help or could I start the process? We're not a staffing agency. Okay, so there's no employment opportunity or... I, I think you're not understanding. We do healthcare for staffing agencies, but we're not one. There's no way for me to help you start a, an application or a job or anything like that 'cause I'm not part of a staffing agency. Okay.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Good morning. Thank you for calling Benefits at a Cost. My name is Pearl and I'm the one who's speaking with-

Speaker speaker\_2: Amanda Biscoe? Hello?

Speaker speaker\_1: Hi, how can I assist you?

Speaker speaker\_2: Amanda Biscoe?

Speaker speaker\_1: Yes, and how can I assist you?

Speaker speaker\_2: Yes. I'm calling, um, to find out about your temp agency.

Speaker speaker\_1: So we're not an actual staffing agency. We do the healthcare benefits for staffing agencies.

Speaker speaker\_2: Okay. Is there any way I could get some type of help or could I start the process?

Speaker speaker\_1: We're not a staffing agency.

Speaker speaker\_2: Okay, so there's no employment opportunity or...

Speaker speaker\_1: I, I think you're not understanding. We do healthcare for staffing agencies, but we're not one. There's no way for me to help you start a, an application or a job or anything like that 'cause I'm not part of a staffing agency.

Speaker speaker\_2: Okay.