

Transcript: Pearl

Rojas-4545261296730112-5581675308302336

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, with Ms. Boone, please? Mm-hmm. My name is Pearl. I'm calling from Benefits in a Card on behalf of your staffing agency, the Hamilton Riker Group. Before I continue- Mm-hmm. ... just advise the call is being recorded for quality and security purposes. We are processing healthcare enrollment forms today, and your form was left blank, and you didn't choose you don't want coverage either. So we're just calling to confirm whether you needed coverage or not. For what? Healthcare. Medical, dental, vision. Can you call, can you call me back at probably about, like, 5:00? Um, I'm not able to give you a call back but we're here till 8:00 PM Eastern Standard Time if you want to go ahead and give us a call back later. Okay. All righty. Thank you so much for attending, Michael. You have a great day. Have a good day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, with Ms. Boone, please?

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: My name is Pearl. I'm calling from Benefits in a Card on behalf of your staffing agency, the Hamilton Riker Group. Before I continue-

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: ... just advise the call is being recorded for quality and security purposes. We are processing healthcare enrollment forms today, and your form was left blank, and you didn't choose you don't want coverage either. So we're just calling to confirm whether you needed coverage or not.

Speaker speaker_2: For what?

Speaker speaker_1: Healthcare. Medical, dental, vision.

Speaker speaker_2: Can you call, can you call me back at probably about, like, 5:00?

Speaker speaker_1: Um, I'm not able to give you a call back but we're here till 8:00 PM Eastern Standard Time if you want to go ahead and give us a call back later.

Speaker speaker_2: Okay.

Speaker speaker_1: All righty. Thank you so much for attending, Michael. You have a great day.

Speaker speaker_2: Have a good day.