

Transcript: Pearl

Rojas-4541372000321536-6435238366363648

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with? My name is Christiana Moore. And how can I assist you? Yes, ma'am. I was calling to, um, see if I would be able to, um, file for short-term disability in January. I'm sorry, if you're able to what? File for short-term disability in January. Okay, bear with me one moment while I get you over to the insurance carrier. Okay.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with?

Speaker speaker_2: My name is Christiana Moore.

Speaker speaker_1: And how can I assist you?

Speaker speaker_2: Yes, ma'am. I was calling to, um, see if I would be able to, um, file for short-term disability in January.

Speaker speaker_1: I'm sorry, if you're able to what?

Speaker speaker_2: File for short-term disability in January.

Speaker speaker_1: Okay, bear with me one moment while I get you over to the insurance carrier.

Speaker speaker_2: Okay.