

Transcript: Pearl

Rojas-4512617869033472-6447872351879168

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Um, thank you for calling Benefits in a Card. My name is Pearl. Who does the social security number speak with? Uh, Versavia Dominique. And how can I assist you? Hi. Um, so I was told from a coworker about the insurance that, uh, it autos onto the temp agency, and I really don't need the insurance. Is there any way I can cancel it? Okay. What's the name of the staffing agency you work for? Uh, Workforce. Uh, Work, uh, WorkSmart, sorry. WorkSmart. And the last four digits of your social? Uh, 9747. Do any of you know your address and date of birth? Uh, 244 Street, Apartment 238, Inman, South Carolina, 29349. Um, you said birth- birthday? Yes. Yes. Uh, 10/05/93. All righty. And it looks like we don't have a, a phone number on file for you. Would you like to add one? Uh, sure. Uh, 864-584-3778. All righty. And your email address is bluephoenix1831@gmail.com? Yes, ma'am. And you said we're declining benefits today, correct? Yes. All right. I went ahead and got you opted out. Is there anything else I can assist you with? Uh, no. I just wanted to make sure that it's opted out before I make my, um, months. Um- Yep, it definitely is. Okay. Thank you so much. I appreciate you. No problem. Have a great day. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good afternoon. Um, thank you for calling Benefits in a Card. My name is Pearl. Who does the social security number speak with?

Speaker speaker_2: Uh, Versavia Dominique.

Speaker speaker_1: And how can I assist you?

Speaker speaker_2: Hi. Um, so I was told from a coworker about the insurance that, uh, it autos onto the temp agency, and I really don't need the insurance. Is there any way I can cancel it?

Speaker speaker_1: Okay. What's the name of the staffing agency you work for?

Speaker speaker_2: Uh, Workforce. Uh, Work, uh, WorkSmart, sorry.

Speaker speaker_1: WorkSmart. And the last four digits of your social?

Speaker speaker_2: Uh, 9747.

Speaker speaker_1: Do any of you know your address and date of birth?

Speaker speaker_2: Uh, 244 Street, Apartment 238, Inman, South Carolina, 29349. Um, you said birth- birthday?

Speaker speaker_1: Yes. Yes.

Speaker speaker_2: Uh, 10/05/93.

Speaker speaker_1: All righty. And it looks like we don't have a, a phone number on file for you. Would you like to add one?

Speaker speaker_2: Uh, sure. Uh, 864-584-3778.

Speaker speaker_1: All righty. And your email address is bluephoenix1831@gmail.com?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: And you said we're declining benefits today, correct?

Speaker speaker_2: Yes.

Speaker speaker_1: All right. I went ahead and got you opted out. Is there anything else I can assist you with?

Speaker speaker_2: Uh, no. I just wanted to make sure that it's opted out before I make my, um, months. Um-

Speaker speaker_1: Yep, it definitely is.

Speaker speaker_2: Okay. Thank you so much. I appreciate you.

Speaker speaker_1: No problem. Have a great day.

Speaker speaker_2: You too. Bye-bye.