

Transcript: Pamela

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and Authority. This is Pamela speaking. How may I help you? Yeah, just want to... Got a few questions about the benefits and how it works, and so... Ah. All right. What kind of coverage, what kind of coverage and, you know, stuff like that. Well, I will need to know what's the staffing agency that you work for, to be able to tell you which cover or what they offer. And do you work- Well, I work for... Yes, I work for HG Staffing in South Carthage. A-, ASG? HG. Oh, HG. Okay. Mm-hmm. Um, okay. Let me pull up the benefit guide so I could give you more information. All right. So these are not major medical insurance. This insurance, they already have a set amount that they're gonna pay. Anything above that amount will be your responsibility. You will be paying every week. Um, they have four different f-, actually five different medical plans. The VIP Standard, VIP Classic, VIP+. Difference between these three plans are the amount you will be paying per paycheck and the amount that insu-

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and Authority. This is Pamela speaking. How may I help you?

Speaker speaker_2: Yeah, just want to... Got a few questions about the benefits and how it works, and so...

Speaker speaker_1: Ah. All right.

Speaker speaker_2: What kind of coverage, what kind of coverage and, you know, stuff like that.

Speaker speaker_1: Well, I will need to know what's the staffing agency that you work for, to be able to tell you which cover or what they offer. And do you work-

Speaker speaker_2: Well, I work for... Yes, I work for HG Staffing in South Carthage.

Speaker speaker_1: A-, ASG?

Speaker speaker_2: HG.

Speaker speaker_1: Oh, HG. Okay.

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: Um, okay. Let me pull up the benefit guide so I could give you more information. All right. So these are not major medical insurance. This insurance, they already have a set amount that they're gonna pay. Anything above that amount will be your responsibility. You will be paying every week. Um, they have four different f-, actually five different medical plans. The VIP Standard, VIP Classic, VIP+. Difference between these three plans are the amount you will be paying per paycheck and the amount that insu-