

Transcript: Pamela

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Full Transcript

Thank you for calling Benefits in a Card. This is Pamela speaking, how may I help you? Uh, yeah, my name's Paul McCoy and, uh, I just recently got Benefits in a Card, but they... The cards didn't come yet and I have a doctor's appointment today. They said if they didn't come that they would email me the cards, so I could have the emailed copy at the doctor. Who do you work for? I work for Crown Services and, uh, Martin Rea is the company I'm working for, but I- I'm employed with Crown. They pay me. May I have the last four digits of your Social? 6176. The first and last name, sir? Paul McCoy. McCoy. Mr. McCoy, for security reasons, just to make sure we are in the correct file, I need to verify your complete address and date of birth. My date of birth is 10/24/1963. My address is 6238 Highway 161, Springfield, Tennessee, 37172. Thank you for the information. We have a telephone number on file, 440-8136119 and your email is EEMC9671@yahoo. That is correct. Right. So, let me pull you up before we check if the ID cards are already generated in the system. Can you hold on for me please? Sure. Oh, can you hear it? Oh. All right. Mr. McCoy? Yes. Thank you for holding. Um, I will be emailing, uh, I emailed you the... Pardon? Coming up with info@... I'm sorry, you're cutting in and out. In Michael's there. Okay. I emailed you the ID card. Oh, okay. It's coming in from info@benefitsinacard. All right? Okay. Anything else I can do for you, sir? No, you've been very helpful. Thank you. Thank you for giving us a call. Have a great rest of the day. Thank you. Bye-bye. Bye. ... something that happened in a laboratory and the legacy of COVID cannot be discussed as a safe method. It cannot be looked over again. And unfortunately, this has to be- Come on, let's bring in Dr. Martin. Your property inspection for permit passed on 4/30 with no foot or peer inspection done. And further notification needed regarding electrical finalization and expansion tank installation. Complete the electrical final inspection and expansion tank, um, water heater for the final inspection of written remember. Okay. And should have had that information to act on it and properly report it. And even more surprising was, uh, that- Boy, these people will play with you, won't they? ... really quite, uh, uh, articulate, uh, admitted as well that it's still on the table whether this came from a lab. The WHO has previously denied that and that's really important because where this come from- Also, about, uh, the withdrawal of the United States from the WHO which will take place in January. Here's a vision card. Oh, good. I need that. Send it to me. Who's the, who's the eye doctor in town here? Any of them? Around the world.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Pamela speaking, how may I help you?

Speaker speaker_1: Uh, yeah, my name's Paul McCoy and, uh, I just recently got Benefits in a Card, but they... The cards didn't come yet and I have a doctor's appointment today. They said if they didn't come that they would email me the cards, so I could have the emailed copy at the doctor.

Speaker speaker_0: Who do you work for?

Speaker speaker_1: I work for Crown Services and, uh, Martin Rea is the company I'm working for, but I- I'm employed with Crown. They pay me.

Speaker speaker_0: May I have the last four digits of your Social?

Speaker speaker_1: 6176.

Speaker speaker_0: The first and last name, sir?

Speaker speaker_1: Paul McCoy.

Speaker speaker_0: McCoy. Mr. McCoy, for security reasons, just to make sure we are in the correct file, I need to verify your complete address and date of birth.

Speaker speaker_1: My date of birth is 10/24/1963. My address is 6238 Highway 161, Springfield, Tennessee, 37172.

Speaker speaker_0: Thank you for the information. We have a telephone number on file, 440-8136119 and your email is EEMC9671@yahoo.

Speaker speaker_1: That is correct.

Speaker speaker_0: Right. So, let me pull you up before we check if the ID cards are already generated in the system. Can you hold on for me please?

Speaker speaker_1: Sure. Oh, can you hear it? Oh. All right.

Speaker speaker_0: Mr. McCoy?

Speaker speaker_1: Yes.

Speaker speaker_0: Thank you for holding. Um, I will be emailing, uh, I emailed you the...

Speaker speaker_1: Pardon?

Speaker speaker_0: Coming up with info@...

Speaker speaker_1: I'm sorry, you're cutting in and out.

Speaker speaker_0: In Michael's there.

Speaker speaker_1: Okay.

Speaker speaker_0: I emailed you the ID card.

Speaker speaker_1: Oh, okay.

Speaker speaker_0: It's coming in from info@benefitsinacard. All right?

Speaker speaker_1: Okay.

Speaker speaker_0: Anything else I can do for you, sir?

Speaker speaker_1: No, you've been very helpful. Thank you.

Speaker speaker_0: Thank you for giving us a call. Have a great rest of the day.

Speaker speaker_1: Thank you.

Speaker speaker_0: Bye-bye.

Speaker speaker_1: Bye.

Speaker speaker_2: ... something that happened in a laboratory and the legacy of COVID cannot be discussed as a safe method. It cannot be looked over again. And unfortunately, this has to be-

Speaker speaker_3: Come on, let's bring in Dr. Martin.

Speaker speaker_1: Your property inspection for permit passed on 4/30 with no foot or peer inspection done. And further notification needed regarding electrical finalization and expansion tank installation. Complete the electrical final inspection and expansion tank, um, water heater for the final inspection of written remember. Okay.

Speaker speaker_2: And should have had that information to act on it and properly report it. And even more surprising was, uh, that-

Speaker speaker_4: Boy, these people will play with you, won't they?

Speaker speaker_2: ... really quite, uh, uh, articulate, uh, admitted as well that it's still on the table whether this came from a lab. The WHO has previously denied that and that's really important because where this come from- Also, about, uh, the withdrawal of the United States from the WHO which will take place in January.

Speaker speaker_1: Here's a vision card.

Speaker speaker_0: Oh, good. I need that. Send it to me. Who's the, who's the eye doctor in town here? Any of them?

Speaker speaker_2: Around the world.