

Transcript: Pamela

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Full Transcript

Yeah, I was calling about the text message you guys sent, saying I'll be auto enrolled, so. Let me see. The, the administrator for health insurance. The name of the staffing agency you work for, sir. Um... Is it, how much does that cost? How much is that going to cost? I need to know who do you work for in order to assist you. I work for Surge Staffing. So, the auto enrollment is, um, \$15.16. No, thank you. I don't want that. I, I don't want that. I understand. I need to pull up your file in order to define your benefits. Um, I need the last four digits of your Social and first and last name. Let me call my staffing agency and see if they know that. I'll call you back. No problem.

Conversation Format

Speaker speaker_0: Yeah, I was calling about the text message you guys sent, saying I'll be auto enrolled, so. Let me see.

Speaker speaker_1: The, the administrator for health insurance. The name of the staffing agency you work for, sir.

Speaker speaker_0: Um... Is it, how much does that cost? How much is that going to cost?

Speaker speaker_1: I need to know who do you work for in order to assist you.

Speaker speaker_0: I work for Surge Staffing.

Speaker speaker_1: So, the auto enrollment is, um, \$15.16.

Speaker speaker_0: No, thank you. I don't want that. I, I don't want that.

Speaker speaker_1: I understand. I need to pull up your file in order to define your benefits. Um, I need the last four digits of your Social and first and last name.

Speaker speaker_0: Let me call my staffing agency and see if they know that. I'll call you back.

Speaker speaker_1: No problem.