

Transcript: Pamela

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Full Transcript

Thank you for calling Benefits in a Car. This is . Hi, how's it going? Yes, this is Cody Hoag, and I have, uh, insurance through Surge Staffing. Yes, sir. And I haven't received... I haven't received my insurance card for me or my son. Okay, may I have the last four digits of your Social? 1224. Your first and last name, you said? Cody Hoag, C-O-D-Y H-O-A-G. Mr. Hoag, for security reasons, just to make sure we are in the correct file, can you please verify your complete address and date of birth? Uh, it is 2369... 2367 or '69, one of the two, it's an apartment, on Chestnut Crossing. 2367, I believe. Chestnut Crossings, Coshocton, Ohio 43812. All right. Uh, we have a phone number on file, 740-294-2902 and your email is your first name, last name@Gmail.com. Gotcha. Okay. All right. So, you should be receiving your ID card sometime this week or the following, because there hasn't been enough time. Um, I will put you in a brief hold, maybe I'll be able to pull it up and send it to you via... by email now. Okay. Just bear with me. Thank you. Five four five is supposed to be out there too. Hello? Anybody? Good night. Thanks. You have to stick her on the back at the bottom, circle that number, then the number is... Yeah. She comes slowly. Don't worry about it. You think you're gonna pay for these? Uh, uh, Amazon, like, \$8. Yes? Thank you for holding. Mm-hmm. I'm supposed to email you or you guys will call to give you something while you wait for your vehicle. Check your spam and junk mail, it might go there. Okay. And it's coming in from Info at Benefits in a Car. All right? All righty. Is there anything else I can do for you, sir? Nope, that is it. Thank you very much. All right, thank you for giving us a call. Have a great rest of the day. Yeah, you too. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Car. This is .

Speaker speaker_1: Hi, how's it going?

Speaker speaker_2: Yes, this is Cody Hoag, and I have, uh, insurance through Surge Staffing.

Speaker speaker_0: Yes, sir.

Speaker speaker_2: And I haven't received... I haven't received my insurance card for me or my son.

Speaker speaker_0: Okay, may I have the last four digits of your Social?

Speaker speaker_2: 1224.

Speaker speaker_0: Your first and last name, you said?

Speaker speaker_2: Cody Hoag, C-O-D-Y H-O-A-G.

Speaker speaker_0: Mr. Hoag, for security reasons, just to make sure we are in the correct file, can you please verify your complete address and date of birth?

Speaker speaker_2: Uh, it is 2369... 2367 or '69, one of the two, it's an apartment, on Chestnut Crossing. 2367, I believe. Chestnut Crossings, Coshocton, Ohio 43812.

Speaker speaker_0: All right. Uh, we have a phone number on file, 740-294-2902 and your email is your first name, last name@Gmail.com.

Speaker speaker_2: Gotcha.

Speaker speaker_0: Okay. All right. So, you should be receiving your ID card sometime this week or the following, because there hasn't been enough time. Um, I will put you in a brief hold, maybe I'll be able to pull it up and send it to you via... by email now.

Speaker speaker_2: Okay.

Speaker speaker_0: Just bear with me. Thank you.

Speaker speaker_3: Five four five is supposed to be out there too. Hello? Anybody? Good night. Thanks.

Speaker speaker_4: You have to stick her on the back at the bottom, circle that number, then the number is... Yeah.

Speaker speaker_5: She comes slowly. Don't worry about it. You think you're gonna pay for these?

Speaker speaker_2: Uh, uh, Amazon, like, \$8. Yes?

Speaker speaker_0: Thank you for holding.

Speaker speaker_2: Mm-hmm.

Speaker speaker_0: I'm supposed to email you or you guys will call to give you something while you wait for your vehicle. Check your spam and junk mail, it might go there.

Speaker speaker_2: Okay.

Speaker speaker_0: And it's coming in from Info at Benefits in a Car. All right?

Speaker speaker_2: All righty.

Speaker speaker_0: Is there anything else I can do for you, sir?

Speaker speaker_2: Nope, that is it. Thank you very much.

Speaker speaker_0: All right, thank you for giving us a call. Have a great rest of the day.

Speaker speaker_2: Yeah, you too. Bye-bye.