

Transcript: Pamela

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Full Transcript

This is benefits at Search. This is Pamela speaking. How may I help you? Yeah, um, I get a message in my phone like for Sage. I don't know. We are the administrator for health insurance for Search. We're letting you know that you are enrolled in the benefits that they offer for health insurance, or decline the benefits. You can say again for me? We are the administrator for health insurance for Staffing Agent. Oh, call Staffing again? For Search. And- Yeah, call Search. We are administrator health insurance. They let it... What the message said. So, let me see again. I see the message say, "Welcome to Sage. If eligible, you'll be auto..." You hear me? Yes, I'm listening. Yeah. "You'll be auto our, um, our rellect. That's what I see. So they're letting you know that you're going to be auto enrolled- Mm-hmm. ... if you don't decline the benefits from Search. Are you currently working for them? Okay. Are you working for them, sir? No, I'm not working for Sage. Oh, well, then you don't have to worry about it. Oh, okay. No problem. Anything else I could do for you? No. All right. Thank you for giving us a call. Have a great rest of the day. Bye.

Conversation Format

Speaker speaker_0: This is benefits at Search. This is Pamela speaking. How may I help you?

Speaker speaker_1: Yeah, um, I get a message in my phone like for Sage. I don't know.

Speaker speaker_0: We are the administrator for health insurance for Search. We're letting you know that you are enrolled in the benefits that they offer for health insurance, or decline the benefits.

Speaker speaker_1: You can say again for me?

Speaker speaker_0: We are the administrator for health insurance for Staffing Agent.

Speaker speaker_1: Oh, call Staffing again?

Speaker speaker_0: For Search. And-

Speaker speaker_1: Yeah, call Search.

Speaker speaker_0: We are administrator health insurance. They let it... What the message said.

Speaker speaker_1: So, let me see again. I see the message say, "Welcome to Sage. If eligible, you'll be auto..." You hear me?

Speaker speaker_0: Yes, I'm listening.

Speaker speaker_1: Yeah. "You'll be auto our, um, our rel■ct. That's what I see.

Speaker speaker_0: So they're letting you know that you're going to be auto enrolled-

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: ... if you don't declin■ the benefits from Search. Are you currently working for them?

Speaker speaker_1: Okay.

Speaker speaker_0: Are you working for them, sir?

Speaker speaker_1: No, I'm not working for Sage.

Speaker speaker_0: Oh, well, then you don't have to worry about it.

Speaker speaker_1: Oh, okay.

Speaker speaker_0: No problem. Anything else I could do for you?

Speaker speaker_1: No.

Speaker speaker_0: All right. Thank you for giving us a call. Have a great rest of the day.

Speaker speaker_1: Bye.