

## **Transcript: Pamela**

**Blanc-6593276118351872-5931832834048000**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you. Thank you for calling Benefits Center of Arts. This is Pamela speaking. How may I help you? This is Raymond Gleaton. I'm gonna enroll my insurance. And who do you work for? MAU Kimberly Clark. You say MAU? Yes. MAU Kimberly Clark. May I have the last four digits of your Social so I can pull out your ca- your... 1546. Excuse me? 1546. 1546. Yes, ma'am. Your first and last name? Raymond Gleaton. And you said MAU, right? Yes. The stopping agency? Yes, MAU Kimberly Clark.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you. Thank you for calling Benefits Center of Arts. This is Pamela speaking. How may I help you?

Speaker speaker\_2: This is Raymond Gleaton. I'm gonna enroll my insurance.

Speaker speaker\_1: And who do you work for?

Speaker speaker\_2: MAU Kimberly Clark.

Speaker speaker\_1: You say MAU?

Speaker speaker\_2: Yes. MAU Kimberly Clark.

Speaker speaker\_1: May I have the last four digits of your Social so I can pull out your ca-your...

Speaker speaker\_2: 1546.

Speaker speaker\_1: Excuse me?

Speaker speaker\_2: 1546.

Speaker speaker\_1: 1546.

Speaker speaker\_2: Yes, ma'am.

Speaker speaker\_1: Your first and last name?

Speaker speaker\_2: Raymond Gleaton.

Speaker speaker\_1: And you said MAU, right?

Speaker speaker\_2: Yes.

Speaker speaker\_1: The stopping agency?

Speaker speaker\_2: Yes, MAU Kimberly Clark.