**Transcript: Pamela** 

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## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling American Express. This is Pamela speaking. How may I help you? Yeah, hi. Do you guys, uh, cover, uh, time off? Or is it just medical and dental benefits? Medical and dental. Oh, okay. Okay, thank you. Thank you for giving us a-

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling American Express. This is Pamela speaking. How may I help you?

Speaker speaker\_2: Yeah, hi. Do you guys, uh, cover, uh, time off? Or is it just medical and dental benefits?

Speaker speaker 1: Medical and dental.

Speaker speaker\_2: Oh, okay. Okay, thank you.

Speaker speaker\_1: Thank you for giving us a-