

## **Transcript: Pamela**

**Blanc-6574304115998720-6696599249666048**

### **Full Transcript**

Thank you for calling Benefit Center Card. This is Pamela speaking, how may I help you? Hi, good, good afternoon. Uh, may I speak with, uh, Victoria, please? Who's calling? This is Jessica Villadelgado. Um, let me see if she's available. Um, just give me one second. Yeah. She was, she's... Oh, sorry, she's waiting for my call. That's why. I'm just calling back. Okay, no problem. Just bear with me. Thank you. Mm-hmm. Ma'am? Yes. Okay, I'm gonna go ahead and transfer you. Thank you.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefit Center Card. This is Pamela speaking, how may I help you?

Speaker speaker\_1: Hi, good, good afternoon. Uh, may I speak with, uh, Victoria, please?

Speaker speaker\_0: Who's calling?

Speaker speaker\_1: This is Jessica Villadelgado.

Speaker speaker\_0: Um, let me see if she's available. Um, just give me one second.

Speaker speaker\_1: Yeah. She was, she's... Oh, sorry, she's waiting for my call. That's why. I'm just calling back.

Speaker speaker\_0: Okay, no problem. Just bear with me.

Speaker speaker\_1: Thank you.

Speaker speaker\_0: Mm-hmm.

Speaker speaker\_3: Ma'am?

Speaker speaker\_4: Yes.

Speaker speaker\_3: Okay, I'm gonna go ahead and transfer you.

Speaker speaker\_4: Thank you.