

Transcript: Pamela

Blanc-6559421559783424-5064494975762432

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. ... to, for, callin' Benefits and Acquires. This is Thelma speaking. How may I help you? Oh, yeah. Uh, I receive text message for this number. Uh, so I text... but it's too much time. We are... We are the administrator for health insurance for ??????- For heal- Oh. Oh, okay. Oh, about the job, the new job I do? Surge? Working. Yes. Oh, okay. And let you know that you co-enrolled- Nope. ... in the health benefits or decline the auto enrollment. Oh, okay. Uh, but I got... I got, uh, I got the, um, ??? already. I don't know. You say you have insurance already? Ye- yeah, yeah. I mean, care of us. Then you wanna decline the one from Surge? Oh, no, no. I don't think so. I, I changed my, my ???. All right. Thank you so much. All right. Thank you for giving us a call. Bye. Have a great rest of your day. Uh, uh, you too. You too. Thanks.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: ... to, for, callin' Benefits and Acquires. This is Thelma speaking. How may I help you?

Speaker speaker_2: Oh, yeah. Uh, I receive text message for this number. Uh, so I text... but it's too much time.

Speaker speaker_1: We are... We are the administrator for health insurance for ??????-

Speaker speaker_2: For heal- Oh. Oh, okay. Oh, about the job, the new job I do? Surge?

Speaker speaker_1: Working. Yes.

Speaker speaker_2: Oh, okay.

Speaker speaker_1: And let you know that you co-enrolled-

Speaker speaker_2: Nope.

Speaker speaker_1: ... in the health benefits or decline the auto enrollment.

Speaker speaker_2: Oh, okay. Uh, but I got... I got, uh, I got the, um, ??? already. I don't know.

Speaker speaker_1: You say you have insurance already?

Speaker speaker_2: Ye- yeah, yeah. I mean, care of us.

Speaker speaker_1: Then you wanna decline the one from Surge?

Speaker speaker_2: Oh, no, no. I don't think so. I, I changed my, my ????. All right. Thank you so much.

Speaker speaker_1: All right. Thank you for giving us a call.

Speaker speaker_2: Bye.

Speaker speaker_1: Have a great rest of your day.

Speaker speaker_2: Uh, uh, you too. You too. Thanks.