

Transcript: Pamela

Blanc-6557425998151680-6701851345076224

Full Transcript

Thank you for calling Benefit Center Card. This is Pamela speaking. How may I help you?
Yes, hi. Uh, I'm calling to cancel my, uh- Ma'am, I cannot hear you. It's, um, like, a record noise and static on the line. Oh, sorry about that. Can you hear me now? Still the static. Is it better? Hello?

Conversation Format

Speaker speaker_0: Thank you for calling Benefit Center Card. This is Pamela speaking. How may I help you?

Speaker speaker_1: Yes, hi. Uh, I'm calling to cancel my, uh-

Speaker speaker_0: Ma'am, I cannot hear you. It's, um, like, a record noise and static on the line.

Speaker speaker_1: Oh, sorry about that. Can you hear me now?

Speaker speaker_0: Still the static.

Speaker speaker_1: Is it better?

Speaker speaker_0: Hello?