Transcript: Pamela Blanc-6549152367427584-6226747023474688

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and Enroll. This is Pamela speaking. How may I help you? Hello. Good morning. My name is Mitueli. How may I help you? I received a message this afternoon that says that start the enrolling. You received a message to enroll? Yes. What's the staffing agency you work for? Site Staff- Site Staff- Site Staffing. What was the name? Site Staffing. Site Staffing? Yes. May I have the last four digits of your Social to pull up your file? 6586. This phone call is for security reasons, and just to make sure we are in the correct file, can you please verify your complete address and date of birth? Birthday is December 30, 1995. Address is 3342 North 23th Street, Milwaukee, Wisconsin, zip code 53206. Thank you for the information. We have a phone number on file with you, 12841104, and your email is your first name last name 01 at gmail.com. Yes. Okay, so they're letting you know that it's open enrollment in the company, so if you would like to enroll in the health benefits. Okay. Um, the open enrollment is until the 31st of this month. Okay. All right. Anything else I could do for you? Thank you. And is there a place I can call? Yes, if you, if you decide to enroll, you could give us a call. Thank you so much. All right. Thank you. Thank you. Have a great rest of the day. Thank you. And, um, I need to ask you... Hello? Yes. Do you have any position open starting, like, 7:00 to 4:00? It's, it is, we are not, um... We don't have that information. We only work with the health insurance. Oh, okay. Thank you so much. Okay. Thank you. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and Enroll. This is Pamela speaking. How may I help you?

Speaker speaker_2: Hello. Good morning. My name is Mitueli.

Speaker speaker_1: How may I help you?

Speaker speaker_2: I received a message this afternoon that says that start the enrolling.

Speaker speaker_1: You received a message to enroll?

Speaker speaker_2: Yes.

Speaker speaker_1: What's the staffing agency you work for?

Speaker speaker_2: Site Staff- Site Staff- Site Staffing.

Speaker speaker_1: What was the name?

Speaker speaker_2: Site Staffing.

Speaker speaker_1: Site Staffing?

Speaker speaker_2: Yes.

Speaker speaker_1: May I have the last four digits of your Social to pull up your file?

Speaker speaker_2: 6586.

Speaker speaker_1: This phone call is for security reasons, and just to make sure we are in the correct file, can you please verify your complete address and date of birth?

Speaker speaker_2: Birthday is December 30, 1995. Address is 3342 North 23th Street, Milwaukee, Wisconsin, zip code 53206.

Speaker speaker_1: Thank you for the information. We have a phone number on file with you, 12841104, and your email is your first name last name 01 at gmail.com.

Speaker speaker_2: Yes.

Speaker speaker_1: Okay, so they're letting you know that it's open enrollment in the company, so if you would like to enroll in the health benefits.

Speaker speaker_2: Okay.

Speaker speaker_1: Um, the open enrollment is until the 31st of this month.

Speaker speaker_2: Okay.

Speaker speaker_1: All right. Anything else I could do for you?

Speaker speaker_2: Thank you. And is there a place I can call?

Speaker speaker_1: Yes, if you, if you decide to enroll, you could give us a call.

Speaker speaker_2: Thank you so much.

Speaker speaker_1: All right.

Speaker speaker_2: Thank you.

Speaker speaker_1: Thank you. Have a great rest of the day.

Speaker speaker_2: Thank you. And, um, I need to ask you... Hello?

Speaker speaker_1: Yes.

Speaker speaker_2: Do you have any position open starting, like, 7:00 to 4:00?

Speaker speaker_1: It's, it is, we are not, um... We don't have that information. We only work with the health insurance.

Speaker speaker_2: Oh, okay. Thank you so much.

Speaker speaker_1: Okay.

Speaker speaker_2: Thank you. Bye.