

Transcript: Pamela

Blanc-6528675278667776-4508717665402880

Full Transcript

Thank you for calling Benefits in a Card. This is Pamela speaking. How may I help you? Uh, hi. Hi. Uh, Richard here calling from program's office to set up my insurance. Okay. Hello? And do you have the policy number so I could transfer you to the correct department? Uh, yes. That's B as in delta, 476-636-0500. Okay. Um, just bear with me.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Pamela speaking. How may I help you?

Speaker speaker_1: Uh, hi. Hi. Uh, Richard here calling from program's office to set up my insurance.

Speaker speaker_0: Okay.

Speaker speaker_1: Hello?

Speaker speaker_0: And do you have the policy number so I could transfer you to the correct department?

Speaker speaker_1: Uh, yes. That's B as in delta, 476-636-0500.

Speaker speaker_0: Okay. Um, just bear with me.