**Transcript: Pamela** 

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## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits Center Cards. This is Pamela speaking. How may I help you? You said, you said just what again, ma'am? We are the administrator for health insurance, sir.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits Center Cards. This is Pamela speaking. How may I help you?

Speaker speaker\_2: You said, you said just what again, ma'am?

Speaker speaker\_1: We are the administrator for health insurance, sir.