

Transcript: Pamela

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Full Transcript

Thank you for calling Benefits 10 o'clock. This is Pamela speaking. How may I help you? Hello, good morning. Oh, good afternoon. Thank you for- Hello. ... calling 10 o'clock. You know, I saw this number on my phone. They send a message to me about HBC, telling me to call this number, please. We are the administrator for health insurance for staffing agency. Health insurance? Yes, sir. Uh, well, I want to apply for any health insurance, please. You would like to apply? No, what are the procedure for applying for health insurance? Well, we represent the staffing agency... for a staffing agency? Say again, please, so that I can hear you properly, please. Do you work for a staffing agency? I work for who? For who? Look, I don't understand what you are saying. Can you say, come again, please? Say it again. Do you work for a staffing agency? Staffing agency? No. Have a job with a staffing agency? No. Um, um, I apply for a lot of job. I apply for a lot of job. Oh. Well, we need to know which one do you apply to, to be able to assist you. Oh, okay. Maybe when I confirm, I will call you back, please. No problem, thank you. You're most welcome. Bye-bye. Yeah, thanks.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits 10 o'clock. This is Pamela speaking. How may I help you?

Speaker speaker_1: Hello, good morning. Oh, good afternoon.

Speaker speaker_0: Thank you for-

Speaker speaker_1: Hello.

Speaker speaker_0: ... calling 10 o'clock.

Speaker speaker_1: You know, I saw this number on my phone. They send a message to me about HBC, telling me to call this number, please.

Speaker speaker_0: We are the administrator for health insurance for staffing agency.

Speaker speaker_1: Health insurance?

Speaker speaker_0: Yes, sir.

Speaker speaker_1: Uh, well, I want to apply for any health insurance, please.

Speaker speaker_0: You would like to apply?

Speaker speaker_1: No, what are the procedure for applying for health insurance?

Speaker speaker_0: Well, we represent the staffing agency... for a staffing agency?

Speaker speaker_1: Say again, please, so that I can hear you properly, please.

Speaker speaker_0: Do you work for a staffing agency?

Speaker speaker_1: I work for who?

Speaker speaker_0: For who?

Speaker speaker_1: Look, I don't understand what you are saying. Can you say, come again, please? Say it again.

Speaker speaker_0: Do you work for a staffing agency?

Speaker speaker_1: Staffing agency? No.

Speaker speaker_0: Have a job with a staffing agency?

Speaker speaker_1: No. Um, um, I apply for a lot of job. I apply for a lot of job.

Speaker speaker_0: Oh. Well, we need to know which one do you apply to, to be able to assist you.

Speaker speaker_1: Oh, okay. Maybe when I confirm, I will call you back, please.

Speaker speaker_0: No problem, thank you.

Speaker speaker_1: You're most welcome.

Speaker speaker_0: Bye-bye.

Speaker speaker_1: Yeah, thanks.