

Transcript: Pamela

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits Center Card. This is Pamela speaking. How may I help you? Yes, how you doing? So my name is Anthony Phillips. Um, I got... I had some dental work done, um, a couple of weeks ago and they said I wasn't covered with my wife's insurance and told me to give you guys a call. And, um, do you know the staffing agency your spouse work for? Mm... The staffing agency- So then where you can find her information in the system is with the last four digits of her Social and the staffing agency she works for. Okay. All right. Well, I'll have to call you back with the- We are 8:00. No problem. We're here till 8:00 Eastern Time. Okay. All right. If you want to call back today. I'll call... I'll give her a call and get that information. No problem, sir. Anything else I could do for you? Nope, that'd be it. All right. Thank you. Thank you. Thank you so much for call. Have a great rest of the day. You too. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits Center Card. This is Pamela speaking. How may I help you?

Speaker speaker_2: Yes, how you doing? So my name is Anthony Phillips. Um, I got... I had some dental work done, um, a couple of weeks ago and they said I wasn't covered with my wife's insurance and told me to give you guys a call.

Speaker speaker_1: And, um, do you know the staffing agency your spouse work for?

Speaker speaker_2: Mm... The staffing agency-

Speaker speaker_1: So then where you can find her information in the system is with the last four digits of her Social and the staffing agency she works for.

Speaker speaker_2: Okay. All right. Well, I'll have to call you back with the-

Speaker speaker_1: We are 8:00. No problem. We're here till 8:00 Eastern Time.

Speaker speaker_2: Okay. All right.

Speaker speaker_1: If you want to call back today.

Speaker speaker_2: I'll call... I'll give her a call and get that information.

Speaker speaker_1: No problem, sir. Anything else I could do for you?

Speaker speaker_2: Nope, that'd be it.

Speaker speaker_1: All right. Thank you.

Speaker speaker_2: Thank you.

Speaker speaker_1: Thank you so much for call. Have a great rest of the day.

Speaker speaker_2: You too. Bye.