

Transcript: Pamela

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Cart. This is Pamela speaking. How may I help you? Yeah, I saw your email. Good afternoon. But I received a message from this number, so that's why I called. Um, so... Yes. So you know that, um, we are the administrator for health insurance for staffing agency. W- you know that you, um... Are you currently working for the staffing agency? Who is this? This is... We represent a staffing agency, ma'am. Yes. I was working for, um, Papakneos. Yeah, this is... Are you current... You're not working for them anymore? Um, no. There's, um, the work has stopped for, for this year. They told me- Okay. ...in January, they will call me. No problem. If anything is available. And just, the text is just for that. Um, if you go back to work, you could give us a call and we could check if you're still eligible to enroll. Yes, ma'am. I'm still available to work. Excuse me? Yes, I'm free, um, available to work, so if anything is available, I'm ready. But we don't... It's not for... It, it's not for work. We do not... We don't have anything to do with the job. All we do is the health insurance for the staffing agents. Oh, okay. Okay. Thank you. All right. Thank you for giving us a call. Have a great one. Okay, bye-bye. Have a good day. Thanks.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Cart. This is Pamela speaking. How may I help you?

Speaker speaker_2: Yeah, I saw your email. Good afternoon. But I received a message from this number, so that's why I called. Um, so...

Speaker speaker_1: Yes. So you know that, um, we are the administrator for health insurance for staffing agency. W- you know that you, um... Are you currently working for the staffing agency?

Speaker speaker_2: Who is this?

Speaker speaker_1: This is... We represent a staffing agency, ma'am.

Speaker speaker_2: Yes. I was working for, um, Papakneos. Yeah, this is...

Speaker speaker_1: Are you current... You're not working for them anymore?

Speaker speaker_2: Um, no. There's, um, the work has stopped for, for this year. They told me-

Speaker speaker_1: Okay.

Speaker speaker_2: ...in January, they will call me.

Speaker speaker_1: No problem.

Speaker speaker_2: If anything is available.

Speaker speaker_1: And just, the text is just for that. Um, if you go back to work, you could give us a call and we could check if you're still eligible to enroll.

Speaker speaker_2: Yes, ma'am. I'm still available to work.

Speaker speaker_1: Excuse me?

Speaker speaker_2: Yes, I'm free, um, available to work, so if anything is available, I'm ready.

Speaker speaker_1: But we don't... It's not for... It, it's not for work. We do not... We don't have anything to do with the job. All we do is the health insurance for the staffing agents.

Speaker speaker_2: Oh, okay. Okay. Thank you.

Speaker speaker_1: All right. Thank you for giving us a call. Have a great one.

Speaker speaker_2: Okay, bye-bye. Have a good day. Thanks.