

Transcript: Pamela

Blanc-6380826289717248-6491203996434432

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Car. This is Pamela speaking. How may I help you? Yes. I'm calling about this form that I received in the mail. It's a COBRA continuation coverage. Okay. Election form. So let me... You said, um, you received the continuation for COBRA? Yes. Let me transfer you to the correct defar- department. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Car. This is Pamela speaking. How may I help you?

Speaker speaker_2: Yes. I'm calling about this form that I received in the mail. It's a COBRA continuation coverage.

Speaker speaker_1: Okay.

Speaker speaker_2: Election form.

Speaker speaker_1: So let me... You said, um, you received the continuation for COBRA?

Speaker speaker_2: Yes.

Speaker speaker_1: Let me transfer you to the correct defar- department.

Speaker speaker_2: Thank you.