

Transcript: Pamela

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card, this is Pamela speaking. How may I help you? All right. Now, is this, like, a pay-- is-- is-- like, a pay card? Uh, no, sir. We are the administrator for health insurance. Oh, health insurance. Oh, n-- all right, I was just making sure what it was. All right, thank you. No problem. Thank you for giving us a call. Have a fabulous rest of the day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card, this is Pamela speaking. How may I help you?

Speaker speaker_2: All right. Now, is this, like, a pay-- is-- is-- like, a pay card?

Speaker speaker_1: Uh, no, sir. We are the administrator for health insurance.

Speaker speaker_2: Oh, health insurance. Oh, n-- all right, I was just making sure what it was. All right, thank you.

Speaker speaker_1: No problem. Thank you for giving us a call. Have a fabulous rest of the day.