

## **Transcript: Pamela**

**Blanc-6297365116829696-5554291281444864**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits for the Car. This is Pamela speaking. How may I help you? Yeah, as I was calling I got a text on my phone and it was, uh, about, uh, enrolling in something, and I was wanting to know what it meant, for benefits. Oh, okay. So we are the administrator for health insurance for the staff in AG. They're letting you know that it's time to enroll in the benefits if you would like to. Um, it's insurance, health insurance. Oh, okay. Yeah. I've had, I got insurance and stuff already. Okay. No problem. Thank you. Thank you.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits for the Car. This is Pamela speaking. How may I help you?

Speaker speaker\_2: Yeah, as I was calling I got a text on my phone and it was, uh, about, uh, enrolling in something, and I was wanting to know what it meant, for benefits.

Speaker speaker\_1: Oh, okay. So we are the administrator for health insurance for the staff in AG. They're letting you know that it's time to enroll in the benefits if you would like to. Um, it's insurance, health insurance.

Speaker speaker\_2: Oh, okay. Yeah. I've had, I got insurance and stuff already.

Speaker speaker\_1: Okay. No problem. Thank you.

Speaker speaker\_2: Thank you.