

Transcript: Pamela

Blanc-6286581522677760-6126409844178944

Full Transcript

Thank you for calling Benefits and Afford. This is Pamela. Who may I help you? Yes, uh, my name is James Drennan. I work for Surge in Georgia. Surge, uh, temp service. Okay. And, uh, I want to opt out of that insurance they got on me. No problem. Huh? May I have, may I have the last four digits of your social so I can pull up your file? Okay. 1730. Your first and last name? James, J-A-M-E-S. Drennan, D-R, and like in dog, D-R-E-N-N-A-N. Mr. Drennan, for security reasons, just to make sure that we are in the correct file, can you please verify your complete address and date of birth? My address is 330 Arrowhead Boulevard, Jonesboro, Georgia, 30206. Okay. Bye. We have a telephone number for file? Yes. You want my telephone number? No, I was going to say it's 678-927-7921 and, um- That's it. ... what was the date of birth, sir? I'm sorry. 11/28/1962. Thank you. I'm going to proceed to decline the auto enrollment. Is there anything else I can do for you? No, but you going to take me out of enrollment? Yes, sir. Okay. And I appreciate it, and that's all I need. Thank you for giving us a call. Have a great rest of the day. All right. Cut that shit off. Fuck that.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Afford. This is Pamela. Who may I help you?

Speaker speaker_1: Yes, uh, my name is James Drennan. I work for Surge in Georgia. Surge, uh, temp service.

Speaker speaker_0: Okay.

Speaker speaker_1: And, uh, I want to opt out of that insurance they got on me.

Speaker speaker_0: No problem.

Speaker speaker_1: Huh?

Speaker speaker_0: May I have, may I have the last four digits of your social so I can pull up your file?

Speaker speaker_1: Okay. 1730.

Speaker speaker_0: Your first and last name?

Speaker speaker_1: James, J-A-M-E-S. Drennan, D-R, and like in dog, D-R-E-N-N-A-N.

Speaker speaker_0: Mr. Drennan, for security reasons, just to make sure that we are in the correct file, can you please verify your complete address and date of birth?

Speaker speaker_1: My address is 330 Arrowhead Boulevard, Jonesboro, Georgia, 30206.

Speaker speaker_0: Okay.

Speaker speaker_1: Bye.

Speaker speaker_0: We have a telephone number for file?

Speaker speaker_1: Yes. You want my telephone number?

Speaker speaker_0: No, I was going to say it's 678-927-7921 and, um-

Speaker speaker_1: That's it.

Speaker speaker_0: ... what was the date of birth, sir? I'm sorry.

Speaker speaker_1: 11/28/1962.

Speaker speaker_0: Thank you. I'm going to proceed to decline the auto enrollment. Is there anything else I can do for you?

Speaker speaker_1: No, but you going to take me out of enrollment?

Speaker speaker_0: Yes, sir.

Speaker speaker_1: Okay. And I appreciate it, and that's all I need.

Speaker speaker_0: Thank you for giving us a call. Have a great rest of the day.

Speaker speaker_1: All right. Cut that shit off. Fuck that.