

Transcript: Pamela

Blanc-6229785909575680-6275243843436544

Full Transcript

I got a text- Thank you for calling Benefits 10 o'clock. This is Benita speaking, how may I help you? I got a text saying congratulation on my job. What job? I was trying to see. Hello? Okay. Ma'am, I'm sorry, I couldn't hear you. Can you repeat that? Yes, ma'am. I got a text message from you guys. It say congratulation on the job. I was trying to figure out what job they talking about because I be doing so many applications and it said call this number. Um, we are the administrator for health insurance for staffing agency. Um, are you currently working for a staffing agency? I signed up for it, but I haven't found a job yet. All right, but you have to be, um, uh, actively working for a staffing agency in order to enroll for the benefits. That's what I'm saying. Um, I'm enrolled through the company. You're n- You don't get auto enrolled if you're not working. But I don't know. Maybe I gotta call them. Okay then. Thank you. No problem. Okay.

Conversation Format

Speaker speaker_0: I got a text-

Speaker speaker_1: Thank you for calling Benefits 10 o'clock. This is Benita speaking, how may I help you?

Speaker speaker_0: I got a text saying congratulation on my job. What job? I was trying to see. Hello?

Speaker speaker_1: Okay. Ma'am, I'm sorry, I couldn't hear you. Can you repeat that?

Speaker speaker_0: Yes, ma'am. I got a text message from you guys. It say congratulation on the job. I was trying to figure out what job they talking about because I be doing so many applications and it said call this number.

Speaker speaker_1: Um, we are the administrator for health insurance for staffing agency. Um, are you currently working for a staffing agency?

Speaker speaker_0: I signed up for it, but I haven't found a job yet.

Speaker speaker_1: All right, but you have to be, um, uh, actively working for a staffing agency in order to enroll for the benefits.

Speaker speaker_0: That's what I'm saying. Um, I'm enrolled through the company.

Speaker speaker_1: You're n- You don't get auto enrolled if you're not working.

Speaker speaker_0: But I don't know. Maybe I gotta call them. Okay then. Thank you.

Speaker speaker_1: No problem. Okay.