

Transcript: Pamela

Blanc-6173719823564800-5389356722733056

Full Transcript

Thank you for calling Benefits in a Card . How may I help you? Hey, how are you? Uh, hello. My name is, uh, Zohar Idris and I have the card for the Sky, uh, LightSky, SkyLife. And, uh, I need to activate it but, uh, it's not activated for me. Okay. So, we are the administrator for health insurance. Say what? You don't need... We are the administrator for health insurance. You don't need to ac-... If that's the card you're referring, you don't need to activate the card. Okay. Okay, but, uh, it's something ??? say you have to call this number for activating the, the card. Not to activate the card because, like, it's a health insurance card. If that's what- Uh-huh. ... if that's what you calling about. It don't need to be activated. Okay. Okay. Okay? Okay. What, what, which number want to be activated? I, I want to call this number in, in the back card, but it's not, it's not, nobody answer. But why are you trying to do with the card? Are you going to a doctor's office? A, um, a doctor appointment? No. I'm talking about the card for, for money. Uh, no. You calling the wrong number. Oh, okay. Thank you. Sorry. Bye. No problem. All right.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card . How may I help you?

Speaker speaker_1: Hey, how are you?

Speaker speaker_0: Uh, hello.

Speaker speaker_1: My name is, uh, Zohar Idris and I have the card for the Sky, uh, LightSky, SkyLife. And, uh, I need to activate it but, uh, it's not activated for me.

Speaker speaker_0: Okay. So, we are the administrator for health insurance.

Speaker speaker_1: Say what?

Speaker speaker_0: You don't need... We are the administrator for health insurance. You don't need to ac-... If that's the card you're referring, you don't need to activate the card.

Speaker speaker_1: Okay. Okay, but, uh, it's something ??? say you have to call this number for activating the, the card.

Speaker speaker_0: Not to activate the card because, like, it's a health insurance card. If that's what-

Speaker speaker_1: Uh-huh.

Speaker speaker_0: ... if that's what you calling about. It don't need to be activated.

Speaker speaker_1: Okay. Okay.

Speaker speaker_0: Okay?

Speaker speaker_1: Okay. What, what, which number want to be activated? I, I want to call this number in, in the back card, but it's not, it's not, nobody answer.

Speaker speaker_0: But why are you trying to do with the card? Are you going to a doctor's office? A, um, a doctor appointment?

Speaker speaker_1: No. I'm talking about the card for, for money.

Speaker speaker_0: Uh, no. You calling the wrong number.

Speaker speaker_1: Oh, okay. Thank you. Sorry. Bye.

Speaker speaker_0: No problem.

Speaker speaker_1: All right.