

Transcript: Pamela

Blanc-6171547908358144-4537419890868224

Full Transcript

Thank you for calling Benefits and Afford. This is Pamela speaking. How may I help you? Hi. Yes, ma'am. Um, I was calling because I wanted to see if you guys, um, work with this dentist office that I'm at? Um- I- ... I guess you guys are my, my new insurance company for my job? Okay, so I do not have that information, but I could do, um, transfer you to the correct department. Okay, thank you. Mm, mm, mm, mm. Mm, mm, mm, mm.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Afford. This is Pamela speaking. How may I help you?

Speaker speaker_1: Hi. Yes, ma'am. Um, I was calling because I wanted to see if you guys, um, work with this dentist office that I'm at? Um-

Speaker speaker_0: I-

Speaker speaker_1: ... I guess you guys are my, my new insurance company for my job?

Speaker speaker_0: Okay, so I do not have that information, but I could do, um, transfer you to the correct department.

Speaker speaker_1: Okay, thank you.

Speaker speaker_0: Mm, mm, mm, mm. Mm, mm, mm, mm.