Transcript: Pamela

Blanc-6168536219959296-5988646245941248

Full Transcript

Thank you for calling Benefits 10-14. This is Pamela speaking. How may I help you? Hi, Pamela. Um, there was a text that was sent stating that I need to call, we need to call to, um, to make sure that we enroll. And who do you work for? Work for... One moment. Serge. Serge. Okay, so, uh, um, they're letting you know if you would like to enroll in the health benefits. Um- Oh, it's the health medi- benefits option. Mm-hmm. Oh, okay. No, I'm okay for the moment. Thank you so much. All right. Thank you for giving us a call. Have a great rest of this day. You as well. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits 10-14. This is Pamela speaking. How may I help you?

Speaker speaker_1: Hi, Pamela. Um, there was a text that was sent stating that I need to call, we need to call to, um, to make sure that we enroll.

Speaker speaker_0: And who do you work for?

Speaker speaker_1: Work for... One moment.

Speaker speaker_2: Serge.

Speaker speaker_1: Serge.

Speaker speaker_0: Okay, so, uh, um, they're letting you know if you would like to enroll in the health benefits. Um-

Speaker speaker_1: Oh, it's the health medi- benefits option.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: Oh, okay. No, I'm okay for the moment. Thank you so much.

Speaker speaker_0: All right. Thank you for giving us a call. Have a great rest of this day.

Speaker speaker_1: You as well. Bye-bye.