

Transcript: Pamela

Blanc-6149693840605184-5326872595972096

Full Transcript

Thank you for calling Benefits Center Guard. This is Pamela speaking. How can I help you? Uh, yeah. I would like to opt out of the insurance. Who do you work for, sir? Uh, Surge Staffing. I have the last four digits of your social so I can pull up your file. 4721. Your first and last name? Michael Asberry. Mr. Asberry, for security reasons and just to make sure we are in the correct file, can you please verify your complete address and date of birth? Yes. It's, uh, 708 West Mulberry Street, Salem, Indiana, 47167. Uh, my birthday, it's 2/8/1979. Okay. Um, okay. Okay. And then we have a telephone number on file, 812-844-7048. Yes. And you don't have to worry about the auto enrollment. You already been out, um, of title. Is there anything else I could do for you? Nope, that's it. All right. Thank you for giving us a call. Have a great rest of the day. All right. Thanks. You too.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits Center Guard. This is Pamela speaking. How can I help you?

Speaker speaker_1: Uh, yeah. I would like to opt out of the insurance.

Speaker speaker_0: Who do you work for, sir?

Speaker speaker_1: Uh, Surge Staffing.

Speaker speaker_0: I have the last four digits of your social so I can pull up your file.

Speaker speaker_1: 4721.

Speaker speaker_0: Your first and last name?

Speaker speaker_1: Michael Asberry.

Speaker speaker_0: Mr. Asberry, for security reasons and just to make sure we are in the correct file, can you please verify your complete address and date of birth?

Speaker speaker_1: Yes. It's, uh, 708 West Mulberry Street, Salem, Indiana, 47167. Uh, my birthday, it's 2/8/1979.

Speaker speaker_0: Okay. Um, okay. Okay. And then we have a telephone number on file, 812-844-7048.

Speaker speaker_1: Yes.

Speaker speaker_0: And you don't have to worry about the auto enrollment. You already been out, um, of title. Is there anything else I could do for you?

Speaker speaker_1: Nope, that's it.

Speaker speaker_0: All right. Thank you for giving us a call. Have a great rest of the day.

Speaker speaker_1: All right. Thanks. You too.