

Transcript: Pamela

Blanc-6145789851123712-5997207739219968

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefica Card, this is speaking. How may I help you? Yeah, um, I wanna sign in for health insurance. Can you repeat that? I could barely hear you, ma'am. I wanna sign in for health insurance. Okay, and what's the staffing agency you work work for? Associated Staffing... That's here in Grand Island. One second. Bear with me, just... All right, may I have the last four digits of your Social? 7586. Your first and last name. Jennifer Jacques. Excuse me? Jennifer Jacques. All right. Ms. Jacques, for security reasons, just to make sure we are in the correct file, I need to verify your complete address and date of birth. So it's 321 Cardinal Drive in Grand Island, Nebraska, zip code 68803. Date of birth is July 16, '94. Thank you for the information. We have a phone number on file. Um, it's 308-227-6114. Correct. Good. Let's see, um, you emailed your first name, last name, nineteen.,1994@gmail.com? Correct. All right. And do you know what plan would you like enrolled to? Um, no, not really. I don't know what plan there is. Okay. If you would like, I could go ahead and send you the benefit guide. You still have until the 31st to enroll in the benefits. So that way you could see the plans that they offer and, um, and the prices. Okay. But, yeah, let's see. It will be coming in from info@benefitsinacard. Check your spam and junk mail. It might go there. Remember, you have until the 31st to enroll. We're here from 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Um, you could also enroll online. Oh, okay. Right. Okay. Um, thank you for giving us a call. Have a great rest of the day. Thank you. You too. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefica Card, this is speaking. How may I help you?

Speaker speaker_2: Yeah, um, I wanna sign in for health insurance.

Speaker speaker_1: Can you repeat that? I could barely hear you, ma'am.

Speaker speaker_2: I wanna sign in for health insurance.

Speaker speaker_1: Okay, and what's the staffing agency you work work for?

Speaker speaker_2: Associated Staffing... That's here in Grand Island.

Speaker speaker_1: One second. Bear with me, just... All right, may I have the last four digits of your Social?

Speaker speaker_2: 7586.

Speaker speaker_1: Your first and last name.

Speaker speaker_2: Jennifer Jacques.

Speaker speaker_1: Excuse me?

Speaker speaker_2: Jennifer Jacques.

Speaker speaker_1: All right. Ms. Jacques, for security reasons, just to make sure we are in the correct file, I need to verify your complete address and date of birth.

Speaker speaker_2: So it's 321 Cardinal Drive in Grand Island, Nebraska, zip code 68803. Date of birth is July 16, '94.

Speaker speaker_1: Thank you for the information. We have a phone number on file. Um, it's 308-227-6114.

Speaker speaker_2: Correct.

Speaker speaker_1: Good. Let's see, um, you emailed your first name, last name, nineteen,.1994@gmail.com?

Speaker speaker_2: Correct.

Speaker speaker_1: All right. And do you know what plan would you like enrolled to?

Speaker speaker_2: Um, no, not really. I don't know what plan there is.

Speaker speaker_1: Okay. If you would like, I could go ahead and send you the benefit guide. You still have until the 31st to enroll in the benefits. So that way you could see the plans that they offer and, um, and the prices.

Speaker speaker_2: Okay.

Speaker speaker_1: But, yeah, let's see. It will be coming in from info@benefitsinacard. Check your spam and junk mail. It might go there. Remember, you have until the 31st to enroll. We're here from 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Um, you could also enroll online.

Speaker speaker_2: Oh, okay.

Speaker speaker_1: Right. Okay. Um, thank you for giving us a call. Have a great rest of the day.

Speaker speaker_2: Thank you. You too.

Speaker speaker_1: Bye.