

## **Transcript: Pamela**

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### **Full Transcript**

Thank you for calling Benefits 10-03. This is Pamela speaking. How may I help you? Yes, my name is David Aaron Wagner. I need to see what kind of... Where can I go to see, get my, um, dental at? A den- uh, dentist place, 'cause the place I go to, y'all don't, they don't accept this insurance. What do... Okay. So, I will have to transfer you to the correct department that could prov- provide you with that information. Just bear with me. All right.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits 10-03. This is Pamela speaking. How may I help you?

Speaker speaker\_1: Yes, my name is David Aaron Wagner. I need to see what kind of... Where can I go to see, get my, um, dental at? A den- uh, dentist place, 'cause the place I go to, y'all don't, they don't accept this insurance. What do...

Speaker speaker\_0: Okay. So, I will have to transfer you to the correct department that could prov- provide you with that information. Just bear with me.

Speaker speaker\_1: All right.