

Transcript: Pamela

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Full Transcript

Thank you for calling Benefits Center Card. This is Pamela speaking. How may I help you? Yes, uh, I- I don't need the- the benefits. Uh, I already have my own. Who do you work for? Judge. And may I have the last four digits of your Social? 8961. 8961? Yes. Your first and last name, sir? Nathan Newcombe. Nathan? Yes. And what was the last name, sir? Newcombe, N-E-W-C-O-M-B-E. Thank you for the information. Can you please verify your complete address and date of birth for security reasons and to make sure we are in the correct file, sir? 10796 Wasserbach Road, Prospect, Ohio 43342. December 16th 88. And what's the address? 10796 Wasserbach Road, Prospect, Ohio. Is this zip code 43342? Yes. We have a phone number on file, 740-361-3092. Yeah. And I'm gonna go ahead and proceed to decline the outer enrollment. Is there anything else I could do for you? No. All right. Thank you for giving us a call today. Have a great rest of the day. Thanks.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits Center Card. This is Pamela speaking. How may I help you?

Speaker speaker_1: Yes, uh, I- I don't need the- the benefits. Uh, I already have my own.

Speaker speaker_0: Who do you work for?

Speaker speaker_1: Judge.

Speaker speaker_0: And may I have the last four digits of your Social?

Speaker speaker_1: 8961.

Speaker speaker_0: 8961?

Speaker speaker_1: Yes.

Speaker speaker_0: Your first and last name, sir?

Speaker speaker_1: Nathan Newcombe.

Speaker speaker_0: Nathan?

Speaker speaker_1: Yes.

Speaker speaker_0: And what was the last name, sir?

Speaker speaker_1: Newcombe, N-E-W-C-O-M-B-E.

Speaker speaker_0: Thank you for the information. Can you please verify your complete address and date of birth for security reasons and to make sure we are in the correct file, sir?

Speaker speaker_1: 10796 Wasserbach Road, Prospect, Ohio 43342. December 16th 88.

Speaker speaker_0: And what's the address?

Speaker speaker_1: 10796 Wasserbach Road, Prospect, Ohio.

Speaker speaker_0: Is this zip code 43342?

Speaker speaker_1: Yes.

Speaker speaker_0: We have a phone number on file, 740-361-3092.

Speaker speaker_1: Yeah.

Speaker speaker_0: And I'm gonna go ahead and proceed to decline the outer enrollment. Is there anything else I could do for you?

Speaker speaker_1: No.

Speaker speaker_0: All right. Thank you for giving us a call today. Have a great rest of the day.

Speaker speaker_1: Thanks.