

Transcript: Pamela

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on Call. This is Pamela speaking. How may I help you? Yeah, uh, this is James. My name's James Woods, and I just got a text. We are the administrator for health insurance for staffing agency ... is by letting me, letting you know that you c- enrolled in the benefits. What's the staffing agency you work for? Crown Staffing. Crown? So Crown is under, um, open enrollment. Also, um, you could decline because they could do the auto enrollment. That's what we offer to you. Well, I'm trying to see... They supposed to get me a job. I'm planning, uh, going to the... I went and did a Clemson football game and they said something about it. What was that, sir? It's just Crown Staffing? Yes. Well, we represent Crown for the health insurance. Oh, oh. I'm calling the, uh, un- unemployment. I'm, I'm calling... Yeah. All right. I understand. Okay. Thank you for giving us a call. Mm-hmm.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on Call. This is Pamela speaking. How may I help you?

Speaker speaker_2: Yeah, uh, this is James. My name's James Woods, and I just got a text.

Speaker speaker_1: We are the administrator for health insurance for staffing agency ... is by letting me, letting you know that you c- enrolled in the benefits. What's the staffing agency you work for?

Speaker speaker_2: Crown Staffing.

Speaker speaker_1: Crown? So Crown is under, um, open enrollment. Also, um, you could decline because they could do the auto enrollment. That's what we offer to you.

Speaker speaker_2: Well, I'm trying to see... They supposed to get me a job. I'm planning, uh, going to the... I went and did a Clemson football game and they said something about it.

Speaker speaker_1: What was that, sir?

Speaker speaker_2: It's just Crown Staffing?

Speaker speaker_1: Yes. Well, we represent Crown for the health insurance.

Speaker speaker_2: Oh, oh. I'm calling the, uh, un- unemployment. I'm, I'm calling... Yeah.

Speaker speaker_1: All right. I understand.

Speaker speaker_2: Okay.

Speaker speaker_1: Thank you for giving us a call.

Speaker speaker_2: Mm-hmm.