

Transcript: Pamela

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits 10 o'clock. This is Pamela speaking. How may I help you? Is this health insurance? What is this? Yes, sir. Okay. Well, I got a text message saying something about I needed to, you know, pick my something that ends on January the 3rd. Okay. So, it's for you if you would like to enroll in the health benefits. Is this through a company or is this through the state? Uh, it's through, uh, the staffing agency. Oh. Oh, okay. I don't have that kind of insurance, but thank you anyway, ma'am. Mm-hmm, no problem. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits 10 o'clock. This is Pamela speaking. How may I help you?

Speaker speaker_2: Is this health insurance? What is this?

Speaker speaker_1: Yes, sir.

Speaker speaker_2: Okay. Well, I got a text message saying something about I needed to, you know, pick my something that ends on January the 3rd.

Speaker speaker_1: Okay. So, it's for you if you would like to enroll in the health benefits.

Speaker speaker_2: Is this through a company or is this through the state?

Speaker speaker_1: Uh, it's through, uh, the staffing agency.

Speaker speaker_2: Oh. Oh, okay. I don't have that kind of insurance, but thank you anyway, ma'am.

Speaker speaker_1: Mm-hmm, no problem. Thank you.