

Transcript: Pamela

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Full Transcript

Thank you for calling Benefits Union Card. This is Pamela speaking. How may I help you? Hi, I'm calling, I just wanted to see if, so I got this insurance through an old, uh, temp agency, and I was, does it automatically cancel once I'm no longer employed to the temp agency, or do I have to call you guys and cancel it? It, it's automatically canceled. Oh, okay. So, all right then, that was the only question I had. Have you called back before? No, no. Have you called back ... I just, oh, okay. No, yeah, I just wanted to verify that once I'm no longer employed there if it auto, cancels automatically. Yes, sir. Okay. Well, that was the only question I had. Okay, thank you for being on time. All right, thank you.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits Union Card. This is Pamela speaking. How may I help you?

Speaker speaker_1: Hi, I'm calling, I just wanted to see if, so I got this insurance through an old, uh, temp agency, and I was, does it automatically cancel once I'm no longer employed to the temp agency, or do I have to call you guys and cancel it?

Speaker speaker_0: It, it's automatically canceled.

Speaker speaker_1: Oh, okay. So, all right then, that was the only question I had.

Speaker speaker_0: Have you called back before?

Speaker speaker_1: No, no.

Speaker speaker_0: Have you called back ...

Speaker speaker_1: I just, oh, okay. No, yeah, I just wanted to verify that once I'm no longer employed there if it auto, cancels automatically.

Speaker speaker_0: Yes, sir.

Speaker speaker_1: Okay. Well, that was the only question I had.

Speaker speaker_0: Okay, thank you for being on time.

Speaker speaker_1: All right, thank you.