Transcript: Pamela Blanc-5868555302912000-5517555039780864

## **Full Transcript**

Thank you for calling ACL. Your call may be monitored or recorded for quality assurance purposes. Your call may be monitored for quality assurance. If you know your party's extension, you may dial it now. If you are a medical or dental provider, press one. For verification of benefits, questions about your claim or medical bill, or if you need assistance filing a claim, press two. For questions about group premium billing, press three. For customer-

## **Conversation Format**

Speaker speaker\_0: Thank you for calling ACL. Your call may be monitored or recorded for quality assurance purposes. Your call may be monitored for quality assurance. If you know your party's extension, you may dial it now. If you are a medical or dental provider, press one. For verification of benefits, questions about your claim or medical bill, or if you need assistance filing a claim, press two. For questions about group premium billing, press three. For customer-