

Transcript: Pamela

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Full Transcript

Thank you for calling Benefits ... This is Pamela speaking. How may I help you? Hi, Pamela. I just got a text message from you guys talking about auto-enrolled, and I didn't know what that meant, so I was calling giving you a call. Okay. Um, we are the administrator for the staffing agency, and... Are you currently, currently working for a staffing agency? I am- I'm with a staffing agency, I never... Um. Okay. Yeah. Okay. I am with a staffing agency, and I got the text messages. They came in texts that, uh- So I need to know what's the name of the staffing agency in order for me to- Serge. ... receive the message. Okay. I'm- I'm- I'm with... I'm with Serge. Hold on. Okay. Hold on one second. Hello? Hello? I'm gonna have to call both numbers.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits ... This is Pamela speaking. How may I help you?

Speaker speaker_1: Hi, Pamela. I just got a text message from you guys talking about auto-enrolled, and I didn't know what that meant, so I was calling giving you a call.

Speaker speaker_0: Okay. Um, we are the administrator for the staffing agency, and... Are you currently, currently working for a staffing agency?

Speaker speaker_1: I am- I'm with a staffing agency, I never... Um.

Speaker speaker_0: Okay.

Speaker speaker_1: Yeah. Okay. I am with a staffing agency, and I got the text messages. They came in texts that, uh-

Speaker speaker_0: So I need to know what's the name of the staffing agency in order for me to-

Speaker speaker_1: Serge.

Speaker speaker_0: ... receive the message. Okay.

Speaker speaker_1: I'm- I'm- I'm with... I'm with Serge. Hold on.

Speaker speaker_0: Okay.

Speaker speaker_1: Hold on one second.

Speaker speaker_0: Hello? Hello? I'm gonna have to call both numbers.