

## **Transcript: Pamela**

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### **Full Transcript**

Thank you for calling Benefits in a Card. This is Pamela speaking. How may I help you? Is this, um, TRC Staffing? Excuse me? Is this TRC Staffing? No. You're with the administrator for Health Insurance. Oh, okay. No, thank you.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits in a Card. This is Pamela speaking. How may I help you?

Speaker speaker\_1: Is this, um, TRC Staffing?

Speaker speaker\_0: Excuse me?

Speaker speaker\_1: Is this TRC Staffing?

Speaker speaker\_0: No. You're with the administrator for Health Insurance.

Speaker speaker\_1: Oh, okay. No, thank you.