**Transcript: Pamela** 

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## **Full Transcript**

Thank you for calling Benefits in a Card. This is Pamela speaking. How may I help you? Um, yes, ma'am. I've received the, uh, a message on my phone that says, "Welcome to Partners Personal. You have 30 days from your first paycheck to enroll in benefits." I was wondering what that was about. So we are the administration for health insurance for staffing agency. Okay. Um, probably to let you know- Oh. ... that you could enroll in the benefits. Okay. Um, so what's the name of the ed- agency that you work for? It was Personal, or Partners Personal. Okay. So yeah, they, they give you 30 days if you'd like to enroll in the health benefits. You pay according of what you choose, and it will be deducted from your payroll. Okay. Are you interested in enrolling in the benefits? Not right this second, no. All right. So you do have the 30 days- Thank you. ... from your first paycheck to enroll. Okay, thank you. Mm-hmm, bye-bye.

## **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits in a Card. This is Pamela speaking. How may I help you?

Speaker speaker\_1: Um, yes, ma'am. I've received the, uh, a message on my phone that says, "Welcome to Partners Personal. You have 30 days from your first paycheck to enroll in benefits." I was wondering what that was about.

Speaker speaker\_0: So we are the administration for health insurance for staffing agency.

Speaker speaker\_1: Okay.

Speaker speaker\_0: Um, probably to let you know-

Speaker speaker 1: Oh.

Speaker speaker\_0: ... that you could enroll in the benefits.

Speaker speaker\_1: Okay.

Speaker speaker 0: Um, so what's the name of the ed-agency that you work for?

Speaker speaker\_1: It was Personal, or Partners Personal.

Speaker speaker\_0: Okay. So yeah, they, they give you 30 days if you'd like to enroll in the health benefits. You pay according of what you choose, and it will be deducted from your

## payroll.

Speaker speaker\_1: Okay.

Speaker speaker\_0: Are you interested in enrolling in the benefits?

Speaker speaker\_1: Not right this second, no.

Speaker speaker\_0: All right. So you do have the 30 days-

Speaker speaker\_1: Thank you.

Speaker speaker\_0: ... from your first paycheck to enroll.

Speaker speaker\_1: Okay, thank you.

Speaker speaker\_0: Mm-hmm, bye-bye.