

Transcript: Pamela

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Full Transcript

Thank you for calling Benefits in a Car. This is Pamela speaking. How may I help you? Hey, I'm trying to get to talk to somebody about my insurance. I got insurance. I need to see if I can, um... they can send me a email of the place I can go see for a hand specialist, 'cause the places I'm calling, they, they ain't never heard of no MetLife Insurance or whatever, 90 Degree or whatever. I believe I just spoke to you and transfer you to a multi-plan. Yeah. They ain't... it ain't working like that. It's asking me questions and I'm not getting no words. I'm just getting into a vo... answer machine. Because they are the one that are gonna be able to tell you which providers are in there.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Car. This is Pamela speaking. How may I help you?

Speaker speaker_1: Hey, I'm trying to get to talk to somebody about my insurance. I got insurance. I need to see if I can, um... they can send me a email of the place I can go see for a hand specialist, 'cause the places I'm calling, they, they ain't never heard of no MetLife Insurance or whatever, 90 Degree or whatever.

Speaker speaker_0: I believe I just spoke to you and transfer you to a multi-plan.

Speaker speaker_1: Yeah. They ain't... it ain't working like that. It's asking me questions and I'm not getting no words. I'm just getting into a vo... answer machine.

Speaker speaker_0: Because they are the one that are gonna be able to tell you which providers are in there.