

## **Transcript: Pamela**

**Blanc-5596346362839040-4606110916886528**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefit Center. This is Pamela speaking. How may I help you? Hi. En que le puedo ayudar? Excuse me? Okay, I'm so sorry if that's a Spanish call. My name is Pamela. How may I help you? Hello? Hi.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefit Center. This is Pamela speaking. How may I help you?

Speaker speaker\_2: Hi.

Speaker speaker\_1: En que le puedo ayudar?

Speaker speaker\_2: Excuse me?

Speaker speaker\_1: Okay, I'm so sorry if that's a Spanish call. My name is Pamela. How may I help you? Hello?

Speaker speaker\_2: Hi.