**Transcript: Pamela** 

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## **Full Transcript**

Thank you for calling Manifest in a Card. This is Pamela speaking. How may I help you? Um, uh, my name is Deborah McCara. Yes. I have a question about tour and trip. I would like to know, um, about the insurance. I know, like, the American Public On Life is tour group. Okay. So, you wanna know if American Public Life if you carrier? I know... Yes, I know that is my carrier. I wanna know, um, what is the, um, um, tour which company? Tour who? Tour who? They are their own company. Oh. They don't go through, like, U- like, um, United Health or Blue Cross. That's what you mean? Yes. No, they are their own company. Oh, okay. All right. All right? Okay, thank you. Thank you.

## **Conversation Format**

Speaker speaker\_0: Thank you for calling Manifest in a Card. This is Pamela speaking. How may I help you?

Speaker speaker\_1: Um, uh, my name is Deborah McCara. Yes. I have a question about tour and trip. I would like to know, um, about the insurance. I know, like, the American Public On Life is tour group.

Speaker speaker\_0: Okay. So, you wanna know if American Public Life if you carrier?

Speaker speaker\_1: I know... Yes, I know that is my carrier. I wanna know, um, what is the, um, um, tour which company? Tour who?

Speaker speaker\_0: Tour who? They are their own company.

Speaker speaker\_1: Oh.

Speaker speaker\_0: They don't go through, like, U- like, um, United Health or Blue Cross. That's what you mean?

Speaker speaker\_1: Yes.

Speaker speaker\_0: No, they are their own company.

Speaker speaker\_1: Oh, okay. All right.

Speaker speaker\_0: All right?

Speaker speaker\_1: Okay, thank you.

Speaker speaker\_0: Thank you.