**Transcript: Pamela** 

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## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card, this is Pamela speaking, how may I help you? Hey, uh, I just got a text message, um, saying to call this number for the... Uh, let's see, where was— what the message was saying? Um, so we are the administrator for health insurance for Staffing Agency, and to let you know that you are ele-

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits in a Card, this is Pamela speaking, how may I help you?

Speaker speaker\_2: Hey, uh, I just got a text message, um, saying to call this number for the... Uh, let's see, where was— what the message was saying?

Speaker speaker\_1: Um, so we are the administrator for health insurance for Staffing Agency, and to let you know that you are ele-