

Transcript: Pamela

Blanc-5491003445166080-5039651908698112

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Car. This is Pamela speaking. How may I help you? Uh, yes, Pamela. I was told to give this phone number a call if I wanted to deny benefits through the staffing agency I'm at temporarily. Okay. And who do you work for? American Staff Corps out of Tulsa, Oklahoma. And the last four digits of your social? 8422... And your first and last name? It's Dusti, D-U-S-T-I. Last name is Schroeder, S-C-H-R-O-E-D-E-R. And when did you start working for them? Um, my first date was November 18th. Second... Dusti, right? That was a Monday, mm-hmm. You said your first name is Dusti and the last name is Dusti? Yeah, it's Dusti, D-U-S-T-I. Last name is Schroeder, S-C-H-R-O-E-D-E-R. Okay, Ms. Schroeder, for security reasons and just to make sure we are in the correct file, we need to verify the complete address and date of birth. Okay. That's kind of odd. Um, 4414 East 67th Street, Apartment L, Tulsa, Oklahoma, 74136. And March 23rd, 1981. Thank you. We have a telephone number on file, 918-521-7469, and your email is dschro81@yahoo.com. Uh-huh. All right. I'm going to proceed to decline the auto enrollment. Is there anything else I could do for you, ma'am? Um, no, that's all I needed to do. They just gave me this number to call. All right. Thank you for giving us a call today. Have a great rest of the day. Okay. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Car. This is Pamela speaking. How may I help you?

Speaker speaker_2: Uh, yes, Pamela. I was told to give this phone number a call if I wanted to deny benefits through the staffing agency I'm at temporarily.

Speaker speaker_1: Okay. And who do you work for?

Speaker speaker_2: American Staff Corps out of Tulsa, Oklahoma.

Speaker speaker_1: And the last four digits of your social?

Speaker speaker_2: 8422...

Speaker speaker_1: And your first and last name?

Speaker speaker_2: It's Dusti, D-U-S-T-I. Last name is Schroeder, S-C-H-R-O-E-D-E-R.

Speaker speaker_1: And when did you start working for them?

Speaker speaker_2: Um, my first date was November 18th.

Speaker speaker_1: Second... Dusti, right?

Speaker speaker_2: That was a Monday, mm-hmm.

Speaker speaker_1: You said your first name is Dusti and the last name is Dusti?

Speaker speaker_2: Yeah, it's Dusti, D-U-S-T-I. Last name is Schroeder, S-C-H-R-O-E-D-E-R.

Speaker speaker_1: Okay, Ms. Schroeder, for security reasons and just to make sure we are in the correct file, we need to verify the complete address and date of birth.

Speaker speaker_2: Okay. That's kind of odd. Um, 4414 East 67th Street, Apartment L, Tulsa, Oklahoma, 74136. And March 23rd, 1981.

Speaker speaker_1: Thank you. We have a telephone number on file, 918-521-7469, and your email is dschro81@yahoo.com.

Speaker speaker_2: Uh-huh.

Speaker speaker_1: All right. I'm going to proceed to decline the auto enrollment. Is there anything else I could do for you, ma'am?

Speaker speaker_2: Um, no, that's all I needed to do. They just gave me this number to call.

Speaker speaker_1: All right. Thank you for giving us a call today. Have a great rest of the day.

Speaker speaker_2: Okay. Thank you.