

Transcript: Pamela

Blanc-5463788944146432-6736674577235968

Full Transcript

Thank you for calling Benefits in a Car. Hello. Um, my name is Jonathan Gray and I'm calling about my, uh, benefits that haven't come in the mail yet. I, I was, um... When I got back, I couldn't hear you and I was saying, "Hello, sir. Hello?" Um, and I had to disconnect the call. I went ahead and email you the ID card for the next time that you enroll. All right. Thank you. Um, it- Um- Um, it should be... Check your spam and junk mail. It might go there, and it's coming in from info@benefitsinacar. Oh, are you, email me, email me to... Oh, you sent it through my email? Yes, sir. We have n-y-t-bird03@yahoo. Yeah, that's me. Yeah. So, um, you could use, um, this digital card until you receive the physical one. Okay. Do you know when the physical card gonna come in the mail? Takes seven to ten days, so you should be receiving it sometime next week or the following. But keep in mind, it's a holiday coming up, so that might make it take a little longer. Uh, uh, uh, th- thank you. Mm-hmm. Anything else I can do for you, sir? No, thank you. Mm-hmm. Thank you for giving us a call. All right. Thank you.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Car.

Speaker speaker_1: Hello. Um, my name is Jonathan Gray and I'm calling about my, uh, benefits that haven't come in the mail yet.

Speaker speaker_0: I, I was, um... When I got back, I couldn't hear you and I was saying, "Hello, sir. Hello?" Um, and I had to disconnect the call. I went ahead and email you the ID card for the next time that you enroll.

Speaker speaker_1: All right. Thank you.

Speaker speaker_0: Um, it-

Speaker speaker_1: Um-

Speaker speaker_0: Um, it should be... Check your spam and junk mail. It might go there, and it's coming in from info@benefitsinacar.

Speaker speaker_1: Oh, are you, email me, email me to... Oh, you sent it through my email?

Speaker speaker_0: Yes, sir. We have n-y-t-bird03@yahoo.

Speaker speaker_1: Yeah, that's me.

Speaker speaker_0: Yeah. So, um, you could use, um, this digital card until you receive the physical one.

Speaker speaker_1: Okay. Do you know when the physical card gonna come in the mail?

Speaker speaker_0: Takes seven to ten days, so you should be receiving it sometime next week or the following. But keep in mind, it's a holiday coming up, so that might make it take a little longer.

Speaker speaker_1: Uh, uh, uh, th- thank you.

Speaker speaker_0: Mm-hmm. Anything else I can do for you, sir?

Speaker speaker_1: No, thank you.

Speaker speaker_0: Mm-hmm. Thank you for giving us a call.

Speaker speaker_1: All right. Thank you.